

Shorex by

A DETAILED GUIDE

Your Trusted Collection of DMCs

Shorex by Travelive

Cruises connect travelers to incredible destinations, but the most memorable moments often happen beyond the ship.

Shorex by Travelive transforms every port call into a private, meaningful experience designed by local experts across the Mediterranean and Western Europe. Whether your clients are sailing on the open seas or along iconic rivers such as the Rhône, Rhine, or Nile, our team creates seamless, enriching excursions and pre- and post-cruise stays that elevate every journey.

Why book Shorex with Travelive

[Seamless Multi-Country Coordination

From the Mediterranean coast to the heart of Europe, Travelive handles every detail across borders and ports. One planner manages all logistics, timing, and communication, while our local teams ensure that everything runs smoothly and on time, no matter where the ship docks.

[24/7 Local Support

Cruise schedules can change, but support never does. Our in-destination teams remain available around the clock to handle timing adjustments, unexpected delays, or last-minute requests, giving both advisors and travelers complete peace of mind.

[Immersive Private Experiences

Each Shorex experience is designed exclusively for your travelers. We create private, flexible itineraries that reflect their interests and comfort level, from hands-on culinary workshops and wine tastings to scenic drives, cultural encounters, and soft adventure options.

[Advisor Partnership and Commission

Every Shorex booking is commissionable. We work as your local operations partner, offering clear pricing, professional communication, and dependable service that helps you sell confidently and build long-term trust with your travelers.

What qualifies as a Shorex request

Any travel experience connected to a cruise itinerary qualifies as Shorex.

This includes:

- > Private half-day and full-day shore excursions
- > Multi-port itineraries spanning multiple countries or regions
- > Pre- and post-cruise extensions designed around embarkation or disembarkation ports

Identifying a request as Shorex ensures that our teams can align perfectly with ship schedules, port access, and local regulations.

Essential information to share early

Providing clear information early helps us design the right experience from the start.

When submitting a Shorex request, please include:

- > Cruise name, port of call, and confirmed docking times
- > Number of travelers
- > Mobility and dietary requirements
- > Traveler contact information for local coordination
- > Passport copies for international port tours (where applicable)

These details help us verify timing, access, and logistics before creating your quote.

Quotation phase

[Full-day excursions

Perfect for ports with longer docking times. Full-day tours allow more time for exploration and flexibility for adjustments if the ship's schedule shifts. Experiences often include meals or time for leisure when appropriate.

[Half-day excursions

Ideal for shorter port calls or early departures. These itineraries focus on key highlights with limited free time. If your travelers wish to add a meal stop or extra flexibility, we can include vehicle disposal or additional transfers.

[Quotation turnaround

Most Shorex quotes are ready within 3 to 5 business days. Each proposal is custom-designed to fit the confirmed cruise schedule, with attention to timing, logistics, and guest preferences.

Setting expectations and logistics

[Clear terms and conditions

We always outline payment terms, cancellation policies, and booking deadlines within our proposals. Clear communication sets accurate expectations and ensures a smooth booking process.

[Port access and meeting points

Some ports and river docks have restricted vehicle entry. In such cases, we arrange shuttles or clear meeting points where guides greet travelers. We always provide detailed instructions and contact numbers for reassurance.

[Timing and buffer windows

Time management is critical in cruise travel. We build buffer periods into all itineraries to account for shuttles, traffic, and unexpected delays, ensuring your travelers return to the ship safely and without stress.

Do's and Don'ts for Shorex planning

Do's

- > Confirm cruise schedules and port timings before requesting a quote
- > Share guest mobility and dietary requirements early
- > Clearly identify cruise-related requests as Shorex
- > Communicate meeting points and port logistics to travelers in advance
- > Allow sufficient buffer time for port transfers
- > Collect all required guest documentation before confirming the booking

[Don'ts

- > Don't request quotes without confirming docking and embarkation details
- > Don't assume vehicles can access all ports or river docks
- > Don't underestimate the impact of cruise delays on half-day tours
- > Don't book single-day excursions unless overnighting is confirmed
- > Don't delay providing traveler contact details or passport copies
- > Don'tt forget to outline cancellation and payment terms to travelers

What we do best

[Effortless coordination

Our team manages every logistical element, from cruise timing and port permissions to local transportation and guides. You can rely on Travelive to handle it all behind the scenes.

[Local expertise

Our in-destination professionals know every port, pier, and meeting point. Their insight ensures that each itinerary is realistic, smooth, and tailored to cruise schedules.

[Flexible, personal design

No two travelers are the same, and neither are our tours. Each Shorex experience is created from scratch to match your traveler's interests, comfort, and timing.

[Pre- and post-cruise extensions

Travelive designs unforgettable stays before and after every cruise, from the Mediterranean coastlines to the river valleys of Western Europe. We handle hotel bookings, private transfers, and curated experiences that extend the journey with ease.

[Constant communication

You and your travelers are never alone. Our planners, operations teams, and on-the-ground experts remain in touch throughout the journey, providing support at every step.

Terms & conditions

[Standard terms apply

All Shorex experiences are subject to Travelive's standard Terms & Conditions. These cover booking, payment, and cancellation policies, and are designed to protect both you and our partners.

[Cruise itinerary changes

If your cruise changes or cancels a port of call, we'll do our best to adjust your Shorex experience accordingly. However, please note that such changes are beyond our control and may affect service availability and incur additional charges. We'll always work with you to find the best possible alternativ

[Availability & confirmation

Shorex services are confirmed once we receive your deposit. Final payment is due 60 days before your first service.

[What's included (and what's not)

Unless otherwise noted, Shorex experiences do not include meals, tips, overnight stay taxes, or VIP airport assistance. Your itinerary will clearly outline what's included.

[Travel insurance - highly recommended

We strongly encourage all travellers to purchase comprehensive travel insurance. This helps protect you in case of unexpected changes, cancellations, or emergencies.

[Flexibility & support

Our Shorex experiences are private and flexible. If your plans shift, our Support team is available 24/7 to assist and make adjustments where possible. Additional charges may apply.

Ready to begin?

To submit a request, contact **shorex**@**travelive.com** or reach out directly to your Travelive planner.

With personalized itineraries, local coordination, and full 24/7 support, **Shorex by Travelive** gives travel advisors the confidence to offer ocean and river cruise experiences that extend far beyond the ship.

Ports of call



Major Ports

Piraeus (Athens), Santorini, Mykonos, Rhodes, Heraklion (Crete), Katakolo (Olympia), Corfu, Thessaloniki, Volos, Kavala, Patmos, Syros, Chania, Agios Nikolaos, Skiathos, Skopelos, Igoumenitsa, Gytheio, Hydra, Zakynthos, and Paros.

Cruise Lines

Viking, Seabourn, Regent, Celestyal, Celebrity, MSC, Royal Caribbean, Norwegian, Silversea, Windstar, Variety Cruises, Azamara, Oceania, Princess, Holland America, SeaDream, and others.

- > Santorini & Mykonos: Celebrity, Royal Caribbean, MSC, Seabourn, Regent, Celestyal, Windstar, Variety Cruises, and more.
- Piraeus (Athens): All major lines embark/disembark here; also a hub for river cruise extensions.
- > **Smaller Ports:** Boutique and small-ship itineraries (Variety Cruises, SeaDream, Windstar, Celestyal).



Major Ports

Civitavecchia (Rome), Venice, Ravenna, Naples, Genoa, Livorno (Florence/Pisa), La Spezia, Bari, Palermo, Catania, Sorrento, Trieste, Amalfi, Portofino, and others.

Cruise Lines

Viking, Seabourn, Regent, Celebrity, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar, SeaDream, Variety Cruises.

- > Venice & Ravenna: Many lines now use Ravenna due to Venice restrictions.
- > Naples, Sicily (Palermo, Catania): Regular calls by all major lines; Sicily and Malta often combined.



Barcelona, Valencia, Malaga, Palma de Mallorca, Ibiza, Cartagena, Cadiz, Bilbao, Alicante, and others.

Cruise Lines

Viking, Seabourn, Regent, Celebrity, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar, SeaDream.

> Barcelona: Primary embarkation port for Western Med itineraries.



Major Ports

Lisbon, Porto (Leixões), Madeira (Funchal), Azores (Ponta Delgada).

Cruise Lines

Viking, Seabourn, Regent, Celebrity, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar, SeaDream.

> **Lisbon:** Featured in both ocean and Douro river cruises.



Major Ports

Casablanca, Tangier, Agadir.

Cruise Lines

Viking, Seabourn, Regent, MSC, Costa, Silversea, Azamara, Oceania, Windstar.



Dubrovnik, Split, Zadar, Hvar, Rijeka, Rovinj, Korcula, Pula, Sibenik.

Cruise Lines

Viking, Seabourn, Regent, Celebrity, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar, SeaDream, Variety Cruises.

> **Dubrovnik & Split:** Key stops for all major Med itineraries.



Major Ports

Kotor, Bar (some).

Cruise Lines

Viking, Seabourn, Regent, Celebrity, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar, SeaDream.

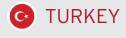


Major Ports

Koper.

Cruise Lines

Viking, Seabourn, Regent, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar.



Istanbul, Kusadasi (Ephesus), Bodrum, Marmaris, Antalya, Izmir, Trabzon.

Cruise Lines

Viking, Seabourn, Regent, Celebrity, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar, SeaDream, Celestyal.

> Istanbul & Kusadasi: Featured on nearly all Eastern Med itineraries.



Major Ports

Alexandria, Port Said, Safaga, Luxor (river cruises).

Cruise Lines

Viking, Seabourn, Regent, MSC, Costa, Silversea, Azamara, Oceania, Windstar, river cruise lines (Nile).

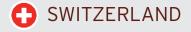


Major Ports

Marseille, Nice, Cannes, Villefranche, Toulon, Ajaccio (Corsica), Le Havre, Bordeaux.

Cruise Lines

Viking, Seabourn, Regent, Celebrity, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar, SeaDream.



River Cruises Only: Basel is the main port for Rhine river cruises (Viking, AMA Waterways, Uniworld, Avalon, Tauck, Scenic, Emerald).



Major Ports

Valletta.

Cruise Lines

Viking, Seabourn, Regent, Celebrity, MSC, Costa, Royal Caribbean, Norwegian, Silversea, Azamara, Oceania, Princess, Holland America, Windstar, SeaDream, Variety Cruises.

> **Valletta:** Embarkation/disembarkation for many Med itineraries, often paired with Sicily and Naples.

Major Ocean Cruise Lines

- > Viking Cruises (Ocean & River)
- > Seabourn Cruises
- > Regent Seven Sea s Cruises
- > Celestval Cruises
- > Azamara Cruises
- > Celebrity Cruises
- > Costa Cruises
- > Crystal Cruises
- > Cunard
- > Disney Cruise Line
- > Holland America Line
- > MSC Cruises
- > Norwegian Cruise Line
- > Oceania Cruises
- > Princess Cruises

- > Royal Caribbean
- > Silversea Cruises
- > Windstar Cruises
- > Virgin Voyages
- > Atlas Ocean Voyages
- > SeaDream Yacht Club
- > TUI Cruises
- > Phoenix Reisen
- > Marella Cruises

River Cruise Lines (Europe)

- > AMA Waterways
- > Viking River Cruises
- > Emerald Cruises
- > Scenic Cruises
- > Uniworld Boutique River Cruise Collection
- > Tauck River Cruises
- > Avalon Waterways
- > Riviera Travel
- > A-ROSA
- > CroisiEurope